

DEVELOPING AND IMPLEMENTING CARE PATHWAYS

VENTURE AND FORMIC OFFER THE FIRST INTEGRATED SOLUTION

THE CHALLENGE

The foremost challenge facing healthcare professionals, managers and administrators in the UK today is trying to make the best use of limited resources, whilst providing high quality, timely, evidence-based best practice. Used within a sound Care Pathway planning and management framework, the Care Pathway tool has much to offer.

“ People and perfect processes make a quality health service – a poor quality service results from a badly designed and operated process, not from lazy or incompetent healthcare workers. ”

JOHN OVRETVIET, HEALTH SERVICE QUALITY

Selecting areas for Care Pathway development always poses challenges; robust business cases and project plans are critical to the success of any Care Pathway project or programme. Achieving early project momentum and immediate, tangible results requires energy, commitment and expert assistance.

THE SOLUTION

The successful development of Care Pathways leaves little room for error and presents a steep learning curve. Historically their development has been time-consuming and long-winded; the capture and analysis of variance and other information from paper Care Pathway Documents poses a major challenge. Likewise, the implementation of supporting Information Technology (IT) systems needs careful consideration from the outset.

In recognition of the need for an efficient and integrated approach, Venture Training & Consulting, the Care Pathway specialists, have joined forces with Formic, a software company that began working with the NHS and The Royal College of Surgeons in 1991.

The result is a complete solution for those committed to developing and implementing Care Pathways.

Whilst Venture provide advice and practical support to clinicians and managers in developing the Care Pathway Journey and Documentation, Formic provide the IT solution for capturing and validating Care Pathway Variance and other information recorded in the Care Pathway Document and transferring it to local IT systems.

THE COMPLETE SOLUTION FOR YOUR CARE PATHWAY PROJECT

Venture Training & Consulting and Formic are offering you an opportunity to acquire expert Care Pathway project guidance and to have an IT system configured to a Care Pathway Project of choice. The package includes:

- **Care Pathway Development**

Venture lend their unrivalled experience to help you speed up and develop a successful Care Pathway Journey and Documents in the area that you have selected

- **Document Design**

Formic help you to design the Care Pathway Document using Formic's Fusion data capture system, enabling staff to complete the documents with speed and accuracy

- **Data Capture System**

Formic provide on-site installation of the Fusion system, optimising it to suit available resources and best working practice

- **Software Support**

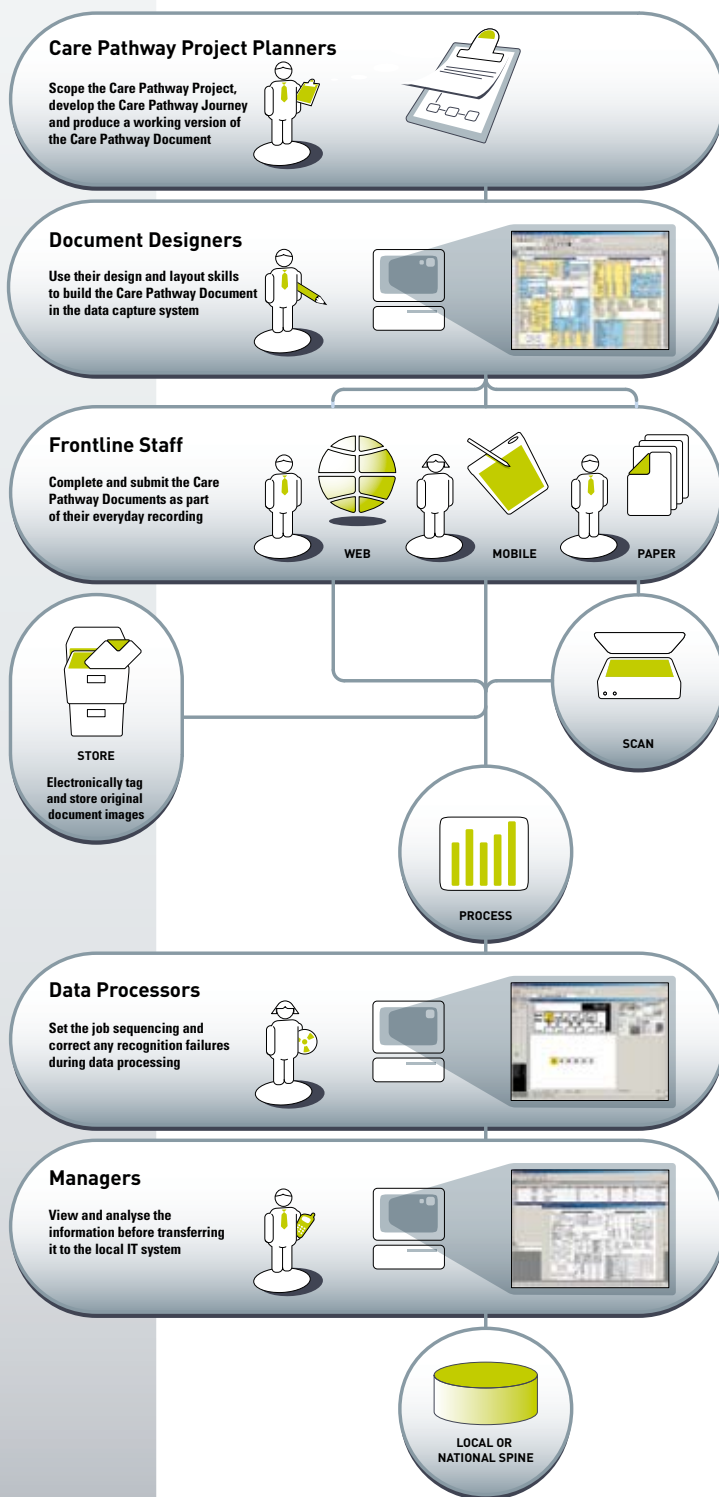
Formic's Support Team offer quick resolution to any technical problems so that your first project is an immediate success

- **User Training**

Clinicians & managers receive two days practical system training to acquire the skills and confidence to run Care Pathway data capture projects



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01 PLAN

Develop and gain consensus for the Care Pathway Journey and Documents following Venture's advanced Activity Based Process Mapping model. Think about the phrasing of your questions and activities and the response and recording options. Consider how these will be laid out on the page to best meet the needs of those recording the information. Conduct a "dry run" by handing the document to a test group for completion.

02 DESIGN

Using the Fusion system, quickly build the Care Pathway Document that you finalised in stage 01 by "dragging and dropping" document objects such as signature boxes, Care Pathway Variance Tracking boxes and notes boxes from a template library. The Formic Support Team is on hand to assist you at any stage of the design.

03 DEPLOY

For use at the frontline, the Care Pathway Documents can be printed to paper for completion by hand, or deployed to mobile devices e.g. tablet PC or published to the web for completion electronically. Choose the communication channel(s) that are most convenient for staff locally, remembering that electronic documents, unlike paper, do not require scanning and are automatically validated.

04 VALIDATE

Fusion automatically processes completed Care Pathway Documents, capturing the information recorded on them and validating it against pre-defined business rules. Any failures to recognise information are automatically flagged for fast manual correction e.g. difficulty reading hand-printed characters. Clean, accurate data results.

05 TRANSFER

Fusion is able to integrate with almost any back-end application due to the high number of possible data export formats. Popular statistical analysis tools such as SPSS are easily accommodated. The data can be viewed in table or graph form for a "sanity check" prior to transfer.