



customer case study

confidence

“Our clinical support departments can concentrate on the analysis of the data and the subsequent presentation of the evidence, confident that the knowledge has been accurately captured in the minimum time frame. Error reduction wins!”

Stephen Collins, Formic Corporate Services Manager, Calderdale and Huddersfield NHS Trust.

formic



Calderdale and Huddersfield NHS Trust manages thousands of questionnaires every year for district schools. The Formic solution allows the Trust to collect, analyse and process valuable information in order to feedback and report to school nurses and head teachers on the social environment at schools today. Due to the increasing number of projects involving Formic solutions, the Calderdale and Huddersfield NHS Trust have appointed a dedicated Formic Corporate Services Manager to direct over forty concurrent projects.

The Need

Calderdale and Huddersfield NHS Trust is responsible for administrating and analysing data from over 10,000 student questionnaires annually. The forms are sent to over 13 different schools within Huddersfield. During the year 14 year old students are asked to complete a health related questionnaire covering topics such as healthy eating, self-esteem etc. The feedback is utilised in addressing areas that are affecting the students.

“What previously took us two months now just takes two weeks, from capturing the data from the questionnaires to analysing and reporting the findings back to the school nursing team.”

Stephen Collins, Formic Corporate Services Manager, Calderdale and Huddersfield NHS Trust.

The Solution

With the Formic solution Calderdale and Huddersfield Trust can now design, scan and process over 10,000 forms each year, accurately and cost effectively in a minimum timeframe. The questionnaire and correlated results are returned to each school nurse where they are able to identify problem areas such as drug abuse, alcohol, bullying, smoking and general health related issues. The questionnaire forms the basis to initiate a follow-up interview between the student and school nurse. The correlated information assists the nurse and school to identify health related topics within the school. The information also supports the need for focused health interventions when the nurse is negotiating with head teachers over health contracts for the following year.

“Formic is an excellent tool for enabling our nurses to better communicate with our students.”

Stephen Collins, Formic Corporate Services Manager, Calderdale and Huddersfield NHS Trust.

The Result

Formic solutions have allowed school nurses to become proactive in the understanding and meeting of their students' social and environmental needs. The nurses can now offer advice and support in areas where previously students may have found it difficult to communicate.

Formic has proved to be efficient and effective at rapidly processing questionnaires and surveys. Calderdale and Huddersfield NHS Trust have now been able to expand the breadth and scope of research and development within the Trust, to better serve the community.

Customer details

Stephen Collins

Formic Corporate Services Manager, Calderdale and Huddersfield NHS Trust

Formic user since

2000

Main benefits gained

- Reduction in administrative costs
- Improved communication
- Ability to isolate key issues
- Effectiveness in responding to student needs
- Accuracy of data
- Rapid analysis and interpretation of results
- Ability for school nurses to proactively address areas of concern

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